









Case Management Services for Economic Development Recovery Program

Puerto Rico Department of Housing (PRDOH)





Project Dates: March 2021 to Present



Project Funded Value: \$800 million

Tidal Basin provides case management services for the \$800 million CDBG-DR funded economic recovery program portfolio in Puerto Rico. Case management services include intake, eligibility, HUD income verification, award coordination, and closeout services.

Case managers provide technical assistance to applicants for the CDBG-DR Economic Recovery Programs and other initiatives within the Puerto Rico CDBG Disaster Recovery Action Plan and assist with application completion in both English and Spanish. We support two programs: Small Business Financing Program (SBF), and Re-Grow PR Urban and Rural Agriculture Program (Re-Grow).

Tidal Basin services include:

- Eligibility and intake
- Income verification

- Award coordination
- Closeout services

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