



Comprehensive Readiness Solutions and Disaster Response

Responding to an emergency or disaster requires urgency, strategy, and immediate action to gain control of the situation quickly. Many communities have just minutes to take action against the threat they are up against, whether it's a hurricane, a tropical storm, a flood, or other disaster. Being prepared for these events is an important first step.

Tidal Basin's response team is ready to deploy at a moment's notice, supporting local emergency managers, state operations and officials, and most importantly, the residents and visitors of affected communities.

Services that transcend conventional disaster management

We understand the importance of the various components of emergency response, such as proper program management and support, disaster case management, staff augmentation, Emergency Operations Center (EOC) support, damage assessments and inspections, and debris management and monitoring.

Our experienced emergency managers, retired FEMA alumni, debris monitoring experts, and ex-state and county officials have the knowledge and skillsets to become an extension of your team.

Partnerships that benefit our clients

Incorporating affiliate MLU Service's (MLU) turnkey logistics and disaster response solutions, our enhanced portfolio includes a comprehensive spectrum of services, from pre-disaster preparedness and resilience to emergency response in the critical hours following a disaster and long-term disaster recovery.

We operate with one goal in mind: to help bring resilience back to communities as quickly and efficiently as possible.



Preparedness



Response



Recovery



Mitigation



tidalbasingroup.com

**Be
stronger
than
before**

Best-in-class support before, during, and after an emergency

Our comprehensive services span from Pre-Disaster Readiness to Turnkey Rapid Response, offering everything from strategic advisory and planning to logistics management and disaster survivor support. We equip you with the tools, training, and resources necessary to enhance resilience before disaster strikes and provide rapid, efficient response and recovery operations. With our experienced team, you'll be prepared for any emergency – ensuring safety and minimizing impact.

Pre-Disaster Readiness

Our team provides comprehensive pre-disaster readiness services, from strategic advisory consulting to custom branded awareness campaigns, that enhance your resilience before disaster strikes.

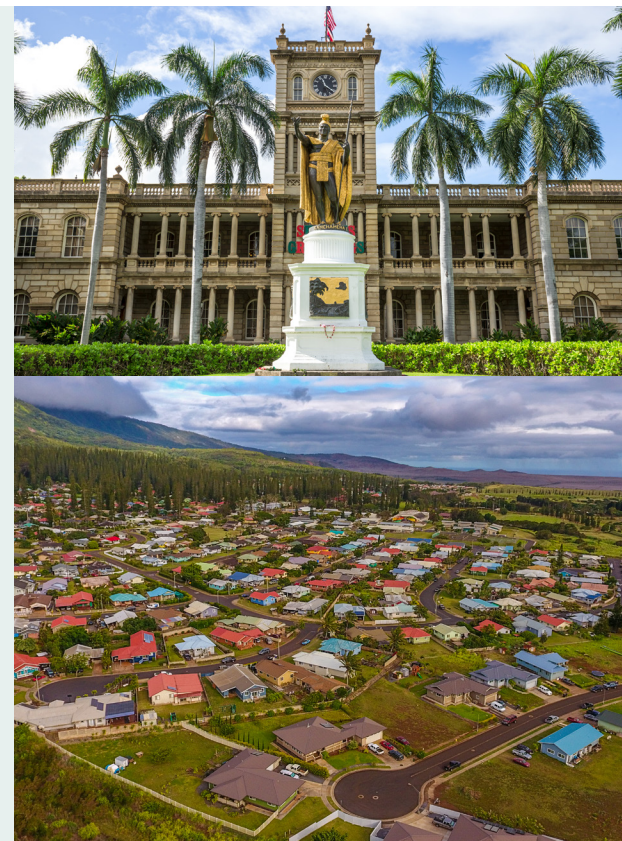
- Strategic Advisory Consulting
- Planning
- Training & Exercises
- After-Action Reporting
- Vulnerability Assessments
- Pre-Event Mitigation Strategies
- Community Outreach
- Custom Branded Awareness Campaigns

Featured Client

Hawaii Emergency Management Agency (HI-EMA) and Hawaii Department of Defense – Disaster Response and Recovery

Tidal Basin has been a key partner to Hawaii for more than 10 years, offering unmatched expertise specific to the state. We've managed major disaster declarations totaling over \$1.8 billion across programs such as FEMA's Public Assistance, Individual Assistance, and Hazard Mitigation Grant Programs; HUD's Community Development Block Grant-Disaster Recovery (CDBG-DR) Program; and others. Our work has streamlined the state's disaster response and recovery, as well as significantly increased their federal funding.

Following the Maui Wildfire in August 2023, Tidal Basin rapidly provided essential support to the state and Maui County. We delivered a comprehensive range of services, including strategic consulting, EOC support, staff training and augmentation, debris management and right-of-entry processing, development of the state's disaster housing plan, disaster recovery grant management, hazard mitigation, case management, and more. With the Maui Wildfire recovery expected to last years, Tidal Basin, along with Michael Baker and MLU, continues to offer invaluable long-term, disaster-related services for housing and infrastructure, further enhancing the state's resilience.



Read about more of our work on the next pages, then visit tidalbasingroup.com/experience

Turnkey Rapid Response and Recovery

In today's fast-paced world, the need for quick and efficient response services in times of crisis has never been more critical. Our comprehensive rapid response services are designed to meet the demands of emergency situations and disaster recovery efforts. Services include:

Consulting and Technical Support

- Emergency Operations Center (EOC) Advisory Consulting
- Surge Staff Augmentation
- Incident Management
- Damage Assessments
- Housing Inspections
- Debris Management
- Right-of-Entry Processing
- Crisis Communications & Media Relations
- Call Center & Customer Relations
- Communications & Outreach Campaigns
- Branded Informational Websites
- Disaster Case Management
- Custom Software Solutions

Logistics Management

- Equipment & Safety Supply Chain Logistics
- Large Network of CDL Licensed Drivers
- GIS-Enabled Tracking Software
- Large Warehouses & Staging Yards
- Equipment Audits & Maintenance
- Deployment and Haul & Install Training

Workforce Support

- Site Evaluation, Logistics & Project Management
- Base Camp Planning & Site Layout Design
- Base Camp Housing Installations
- Mobile Sleeping Quarters
- Group Site Development
- Wrap-Around Support Services*

Disaster Survivor Support

- Site Evaluation, Logistics & Project Management
- Haul & Install Services For:
 - Temporary Housing Units
 - Long-Term Temporary Housing Communities
- Temporary Congregate Shelter Outfitting & Installations
- Mobile Medical Facilities
- Site And Utility Construction
- Wrap-Around Support Services*

*Wrap-Around Support Services

- Ground Operations Support
- National Support Vendors
- Utilities
- Power Generators
- HVAC Units
- Light Towers
- Tent Structures
- Janitorial / Cleaning Services
- Fuel Services
- Security Systems & Personnel
- Mobile Services: Bunkhouses, Office Trailers, Food Catering, Water Trailers, Hygiene (Showers, Sinks & Restrooms) Trailers, Laundry Trailers and Service, Medical Trailers and Tents
- Semi-Trucks, Vans & Pickup Truck Fleets

Technology Solutions

In addition to our traditional response services, Tidal Basin's technology solutions include both pre-event planning/preparation and post-event implementation.

Pre-Event: Response Readiness: Pre-configured intake forms and contact center systems to support an event, allowing rapid activation when needed. We also offer standby hosting, including callback functionality, cloud hosting and security.

Post-Event: Response Activation and Operation: Activation of intake systems operations and contact center staffing and communication systems designed to be operational within 24 hours of an event.

For more information on our program support, contact us today.



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Select Projects



FEMA – Logistics Housing Operations Unit Installation, Maintenance and Deactivation (LOGHOUSE)

Under the substantial \$2.7 billion FEMA LOGHOUSE IDIQ contract, MLU has delivered over 82,000 temporary housing units (THUs) nationwide, showcasing our capability and commitment to support in times of need. The LOGHOUSE program has been pivotal in providing shelter to those affected, and our team has managed and executed these large-scale projects successfully.

After the California Camp Fire in 2019, MLU installed a total of 1,500 THUs, including the completion of the 400 mobile home unit (MHUs) Gridley Park Temporary Housing Community in under 80 days. This large-scale project included essential services such as electrical, water/sewer, and trash disposal. Following Hurricane Ida in Louisiana, MLU handled the haul, installation, and maintenance of mobile homes and travel trailers for 2,500 displaced families across 24 counties.



Los Angeles World Airports (LAWA) – Crisis Leadership Team Exercise

Tidal Basin created a hybrid tabletop exercise workshop broken out into three modules to distribute information in a way that made sense to the overarching needs of LAWA. We proposed a solution incorporating all components of emergency preparedness – including community leaders, LAWA staff and leadership, and government partners and facilities – to ensure the information was received correctly and any issues related to multiple threats/hazards were addressed.



Illinois Emergency Management Agency (IEMA) – COVID-19 Pandemic Disaster Response and Recovery Services

IEMA sought an experienced firm to assist state and local jurisdictions with the administration of the state's COVID-19 recovery program. Tidal Basin was selected and supported numerous Treasury and FEMA funded recovery program initiatives on behalf of the State of Illinois and its subrecipients. We also supported the project closeout for state and local entities, as well as private non-profit organizations.



FEMA – Housing Inspections Services (HIS)

Through our joint venture Vanguard Inspection Services, Tidal Basin has been serving FEMA since 2013 with post-disaster emergency housing inspection services nationwide. Our team is responsible for deploying a large, trained cadre of inspectors to assess and report on housing damage to support disaster survivors. We have achieved significant readiness, adjudication, and response outcomes, demonstrating excellence in managing the HIS contract.

Noteworthy achievements include developing comprehensive training for inspectors, conducting over 1.5 million housing inspections—particularly during the 2017-2018 hurricane seasons—and leveraging technology to enhance data accuracy and expedite aid delivery. Our team's effective response strategies to large-scale emergencies in states like Texas, California, Florida, Puerto Rico, and the US Virgin Islands highlight our continuing critical contribution to FEMA's disaster response efforts.