



# Emergency Rental Assistance Program (ERAP)

On January 5, 2021, the U.S. Department of the Treasury launched the \$25 billion Emergency Rental Assistance Program (ERAP) established by the Consolidated Appropriations Act 2021. ERAP assists households that are unable to pay rent and utilities due to the COVID-19 pandemic. The program is a lifeline to struggling households impacted by the pandemic. State and local governments have been allocated unprecedented funding and must deploy this relief rapidly and efficiently to prevent a looming eviction crisis.

## Key issues

Governments need immediate case management solutions and grant management expertise for compliant and accurate program rollout and reporting to the federal government.

Emergency Rental Assistance payments will be made directly to states, U.S. territories, and local governments with more than 200,000 residents, the Department of Hawaiian Home Lands, and Indian tribes or the tribally designated housing entity of an Indian tribe, as applicable.

## How Tidal Basin can help

Our team of over 2,200 full-time and on-call emergency and disaster specialists have provided federally funded program management, case management, disaster recovery grant management, and consulting services totaling over \$40 billion in federal grant funding to hundreds of clients.

We specialize in the rapid deployment of federal funding through applicant-based programs, providing intake, eligibility, award coordination, file closeout, document management services, and systems solutions for billion-dollar programs. Tidal Basin's team of dedicated professionals trained in case management techniques will ensure the rapid processing of ERAP assistance to protect vulnerable residents.

**\$40M+**  
in federal grant funding



Housing



Community  
Development



Infrastructure



More than

**2,200**

full-time and on-call  
specialists





For more information on our program support, contact us today.



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### Pandemic response experience

Tidal Basin is a leader in emergency management and disaster recovery. We have comprehensive knowledge and experience in the areas of preparedness, response, recovery, and mitigation, along with program and grant funding management.

Our team has stood up operations for large-scale COVID-19 recovery programs and has made adjustments to ongoing engagements in response to the pandemic. This experience is invaluable to the timely processing of applicants through the ERAP program. Our experts are actively providing COVID-19 related federal program support to nine states,

and has assisted with COVID-19 vaccine implementation planning and distribution.

#### Our services include:

- Call Center Services
- Case Management
- Systems Solutions
- Closeout Services
- Payment Processing
- Federal Grants Management and Compliance

### The Tidal Basin Difference



Expert policy knowledge of federal coronavirus funding, including Treasury, HUD, and FEMA programs



Deep bench of experienced case managers ready to assist at a moment's notice



Experience and understanding of all ERAP application and funding distribution processes



Proven rapid response and staffing model that can deploy quickly and efficiently